

TENDER REF JAI/CO/TND/NOV/03/2021 dated 16.11.2021
HIRING OF PRIVATE SECURITY AGENCIES FOR PROVIDING ARMED/UNARMED GUARDS FOR CANARA BANK CIRCLE OFFICE JAIPUR
Clarification for pre bid queries and corrigendum to the tender documents
Pre Bid Meeting held on 10.12.2021

S.No	Page No	Tender Clause No	Tender Serial No.	Tender Clause	Query	Bank Reply
1	5	2 (Eligibility Criteria)	S.No 16	PSAs should have their own infrastructure for training their guards in the State where the tender is applied. Address of the training facility shall be compulsorily mentioned in the technical bid without which the bid may be summarily rejected.	Agency is not having own infrastructure for training of guards in Rajasthan but has MoU with Authorized training centre with PSARA license in Jaipur for training guards.	The training certificates issued to the guards/ supervisors from the training centres in another states will not be accepted. Further, Agency having MoU with training centre in Rajasthan will also be accepted. The Training centre must have valid PSARA License
2	32	5(Turnover)	Sl.No 3	Turnover of the Company/firm (Please attach copy of documents in support of the details).	Provisional turn over certificate & ITR documents for the year 2020-2021 being submitted with the bid since the same is not audited. These documents will be submitted to the tendering authority once audited and ITR is filed hence our bid may be considered.	Since the last date for filing ITR is extended to 31.12.2021, provisional ITR will be accepted. However, after filing ITR, a copy must be submitted to Our Circle Office within 10 days. Besides this ITR of previous 3 years to be submitted.

3	55	Financial Bid	S.No 6	Service charges at _% of S.No5	Minimum service charges % to be quoted by PSA has not been specified in the notes of Financial bid. Please clarify if any % of minimum charge has been fixed for participation	Agency to quote a minimum 5% Service charges.
4	56	Financial Bid	S.No 8	Service charges at _% of S.No8	Minimum service charges % to be quoted by PSA has not been specified in the notes of Financial bid. Please clarify if any % of minimum charge has been fixed for participation	Agency to quote a minimum 5% Service charges.
5	55	Financial Bid	S.No3 ESIC	Employees State Insurance (ESI) @ of Total-A	If gross salary of guards is more than Rs.21,000.00, then ESIC is not applicable. What % of ESIC should be quoted in this case. Please clarify	ESIC and EPF will be decided as per the prevailing government norms during the time of filing the tender. However in case of any dispute , the bank will exercise its discretion.
6	56	Financial Bid	S.No4 ESIC	Employees State Insurance (ESI) @ of Total-A	If gross salary of guards is more than Rs.21,000.00, then ESIC is not applicable. What % of ESIC should be quoted in this case. Please clarify	ESIC and EPF will be decided as per the prevailing government norms during the time of filing the tender. However in case of any dispute , the bank will exercise its discretion.

7	16	General guidelines to bidder	Clause 20	The PSAs shall provide security guards of the age below 45 years & preferably from local area / State with knowledge of local language and English and preferably Ex servicemen.	It is physically not possible on ground to deploy security guards below 45 years. However please afree on age as Civil Armed Guards - 55Years Ex-Servicemen -60 years	Age for Civil Armed/unarmed guards : 90% upto 45 years of age, 10% above 45 years but upto 50 years Exservicemen(Armed/unarmed) : not above 60 years. At any point of time, the age of guards should not exceed the above mentioned age.
8	16	General guidelines to bidder	Clause 21	The PSA should be able to provide security guards, with minimum educational qualifications of 10th class, but not have passed PUC or 10+2, aged not above 45 years.	Unarmed servicemen age upto 55years Education above 10+2 due to unemployment.	Armed/Unarmed guards should be 10+2 passed. Age clarification as above.
9	6	Eligibility Criteria	12	PSAs are required to furnish a copy of the previous "Return of Contributions" (Form-5) submitted to the ESIC or a copy Electronic Contribution History Sheet submitted to the ESIC in case of online contribution. A copy of the 'RC' or EC history sheet, as applicable, is to be attached	Need clarification whether we have to enclosed ESIC /ECR? If yes, period of ESIC ECR	ESIC and ECR to be submitted for a period of 3 years

10	6	Eligibility Criteria	13	PSAs are required to furnish a copy of the past Wage Slip, not older than three months, of any of their employees deployed as a Security Guard with any Principle Employment.	How many people wage slip will be required ?	10 people wage slip from atleast 3 principal employer for last 6 month.
11	54	Guidelines For Allotting Marks:	7	Sponsored by Director General Resettlement, min of def For Sponsored- 5 marks For not sponsored - 3 marks	As per DGR, sponsored person are not able to eligible to participate in open tender. So, we kindly request you to change this marking clause to DGR registered bidder because as per DGR sponsored bidder will get directly from DGR only.	We have to see whether the bidder is still sponsored by DGR or not. If not he can bid but he has to give undertaking & show his sponsorship letter DGR in which date of validity is mentioned.
12	5	Eligibility Criteria	3	PSA should have a minimum of Rs.200.00 Lakhs annual average turnover during last three financial years.	-	PSA should have a minimum of Rs.200.00 Lakhs annual average turnover during last three financial years.

All DD should be in the name of “Canara Bank Circle Office Jaipur” payable at Jaipur.

All the documents to be submitted in a sealed envelope (technical and financial bid separately) to Circle Office Jaipur on or before 10.01.2022 by 05.00pm